

# VPAT™

## Voluntary Product Accessibility Template®

### Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

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**Date:** 10/11/2017

**Name of Product:** www.AmbroseVideo.com

**Contact for more Information (name/phone/email):** Lisa Richlin/800-526-4663 x223/lrichlin@ambrosevideo.com

### **Summary Table**

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### **Voluntary Product Accessibility Template®**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
Section 1194.21 <a href="#">Software</a>	Supports or Supports	

<a href="#">Applications and Operating Systems</a>	With Exceptions 9 out of 10 applicable standards	
Section 1194.22 <a href="#">Web-based Internet Information and Applications</a>	Supports or Supports With Exceptions 7 out of 9 applicable standards	
Section 1194.23 <a href="#">Telecommunications Products</a>	N/A	
Section 1194.24 <a href="#">Video and Multi-media Products</a>	Supports or Supports With Exceptions 3 out of 3 applicable standards	
Section 1194.25 <a href="#">Self-Contained, Closed Products</a>	N/A	
Section 1194.26 <a href="#">Desktop and Portable Computers</a>	N/A	
Section 1194.31 <a href="#">Functional Performance Criteria</a>	Supports or Supports With Exceptions 5 out of 6 applicable standards	
Section 1194.41 <a href="#">Information, Documentation and Support</a>	Supports or Supports With Exceptions 2 out of 3 applicable standards	

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## **Section 1194.21 Software Applications and Operating Systems – Detail**

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<i>Criteria</i>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports With Exceptions	Exception: JW Player  Video player contains embedded controls such

		<p>as video positioning.</p> <p>In working towards compliance, we have made the tabs on the player page sensitive to navigation with arrow keys and screen readers</p> <p>To be tested with keyboard</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports</p>	<p>Any Accessibility features that are available will not be disabled by software</p>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports</p>	<p>All links are now underlined</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an</p>	<p>Supports With Exceptions</p>	<p>The vast majority of links have text associated.</p>

<p>image represents a program element, the information conveyed by the image must also be available in text.</p>		<p>Exception would be in the video viewer page navigation links</p> <p>To be tested with screen reader</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>N/A</p>	<p>Our product does not contain bitmaps</p>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports With Exceptions</p>	<p>Exception: JW Player</p> <p>To be tested with screen reader</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Unknown at this time</p>	<p>To be tested with screen reader</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Supports With Exceptions</p>	<p>Only applicable in JW Player.</p> <p>Animation used only for progress bars, text is displayed</p> <p>Exceptions may be within videos if animation is present</p>
<p>(i) Color coding shall not be used as the only means of conveying</p>	<p>Supports</p>	<p>Color is not associated with</p>

<p>information, indicating an action, prompting a response, or distinguishing a visual element.</p>		<p>any function of this product</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>N/A</p>	
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports With Exceptions</p>	<p>We do not use flashing or blinking text, objects or other elements.</p> <p>Exception may be within videos: the website itself fully supports this category. Some sequences in purchased videos may not be compliant.</p> <p>To be tested with screen reader</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports With Exceptions</p>	<p>By design, all forms have labels.</p> <p>To be tested with screen reader and <a href="#">WAVE Accessibility Evaluation Tool</a></p>

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**Section 1194.22 Web-based Internet  
information and applications – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports With Exceptions	<p>Some administrative functions may not have this feature.</p> <p>To be tested with <a href="#">WAVE Accessibility Evaluation Tool</a></p> <p>We will identify pages where text is missing and list exceptions</p>
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	<p>All videos have closed captions and transcripts.</p> <p>The closed captions are created by human transcriber in-house</p>
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports With Exceptions	With the exception of links, color is not associated with any

		function of this product.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports With Exceptions	It is unlikely that functionality would be lost but organization and presentation might be lost.  To be tested by disabling stylesheets. <a href="#">WAVE Accessibility Evaluation Tool</a>
(e) Redundant text links shall be provided for each active region of a server-side image map.	N/A	Server site image maps are not used
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	N/A	Server site image maps are not used
(g) Row and column headers shall be identified for data tables.	N/A	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	N/A	
(i) Frames shall be titled with text that facilitates frame identification and navigation	N/A	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Does Not Support	No text only pages  The Platform has no movement, however the content may,

		and we do not produce or control the content.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	N/A	No text only pages
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports With Exceptions	Javascript is untested  To be tested with screen reader and exceptions will be noted when testing is completed.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supports	A link to allow user to download a PDF viewer has been added
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports With Exceptions	To be tested with screen reader and <a href="#">WAVE Accessibility Evaluation Tool</a> and exceptions will be noted when testing is completed.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Unknown at this time	To be tested with keyboard and exceptions will be noted



		when testing is completed
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	N/A	

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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## **Section 1194.23 Telecommunications Products**

**– Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	N/A	
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal	N/A	

protocols.		
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	N/A	
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	N/A	
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	N/A	
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	N/A	
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	N/A	
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	N/A	
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and	N/A	

<p>assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.</p>		
<p>(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.</p>	<p>N/A</p>	
<p>(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.</p>	<p>N/A</p>	
<p>(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.</p>	<p>N/A</p>	
<p>(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.</p>	<p>N/A</p>	
<p>(k)(4) Products which have mechanically operated controls or</p>	<p>N/A</p>	

keys shall comply with the following:  
 The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.

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**Section 1194.24 Video and Multi-media  
 Products – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
<p>a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not</p>	<p align="center">N/A</p>	

<p>they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p>		
<p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p>	<p>N/A</p>	
<p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</p>	<p>Supports</p>	<p>All videos have closed captions and transcripts.</p> <p>The closed captions are created by human transcriber in-house</p>
<p>(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.</p>	<p>Support With Exceptions</p>	<p>Some Ambrose Digital videos use described captions. We will work towards developing described captions for all our videos</p>
<p>(e) Display or presentation of alternate text presentation or audio</p>	<p>Supports</p>	<p>Synchronized closed caption display may be turned on or off by the</p>

descriptions shall be user-selectable unless permanent.		user.
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## **Section 1194.25 Self-Contained, Closed Products – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	N/A	
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	N/A	
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	N/A	
(d) When biometric forms of user identification or control are used, an	N/A	

<p>alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.</p>		
<p>(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.</p>	<p>N/A</p>	
<p>(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.</p>	<p>N/A</p>	
<p>(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>N/A</p>	
<p>(h) When a product</p>	<p>N/A</p>	

<p>permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.</p>		
<p>(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>N/A</p>	
<p>(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.</p>	<p>N/A</p>	
<p>(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the</p>	<p>N/A</p>	



height shall be 54 inches maximum and 15 inches minimum above the floor.		
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	N/A	
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	N/A	

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**Section 1194.26 Desktop and Portable  
Computers – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
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(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	N/A	
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	N/A	
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	N/A	
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	N/A	

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## **Section 1194.31 Functional Performance**

### **Criteria – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
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<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>	<p>Supports With Exceptions</p>	<p>List exceptions noted in 94.21 &amp; 94.22</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Supports With Exceptions</p>	<p>To be tested with screen reader and exceptions will be noted when testing is completed.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Supports</p>	<p>All videos have closed captions and transcripts.  The closed captions are created by human transcriber in-house</p>
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Supports</p>	<p>Volume control available on JW Player</p>
<p>(e) At least one mode of operation and information retrieval that does not</p>	<p>Supports</p>	<p>Speech is not required.</p>

require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.		
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Does Not Support	To be tested with keyboard

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## ***Section 1194.41 Information, Documentation and Support – Detail***

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports With Exceptions	All support documentation is available online and downloadable in PDF format.  PDFs to be tested for accessibility
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate	Does Not Support	Public Accessibility Statement to be added

methods upon request, at no additional charge.		
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports With Exceptions	Support is available via email and through customer service by phone.  Support training has not yet taken place

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